

Rolling Meadow Kennels & Canine Training, LLC

148 Bingham Industrial Drive
Denton, North Carolina 27239 USA
Bus: (336) 859-5530 Cell: 336.963.0575
Web: www.rollingmeadowkennels.com



New Client Forms and Instructions

Forms included in this packet are:

New Client Information Form

This form has space for client information as well as information for two dogs. If you have more than two dogs, please also use the New Dog Information form for your other dogs.

New Dog Information Form

This form has space for information for two dogs. Please print and complete as many as you need.

Trying to fill out paperwork while hanging on to your pet can be a challenge!

For a faster check-in, you may print these forms out at home and complete them prior to arrival at the kennel. If you have any questions, please do not hesitate to call us or just ask us to help you when you arrive at the kennel. We are always happy to help you! **Bring the completed forms in when you come and we will give you \$10 off your first visit to say thank you!!** You will only need to fill this long-form out the first time you board your dog or for doggie daycare. When we care for your dog in the future you will only have to fill out our reservation form.

Please be aware that any prices and policies mentioned in these forms are subject to change. These forms are provided as a convenience to our clients and are not binding agreements or policies until they are used at the kennel and a staff member has reviewed them with you. Please always refer to your written estimate or consult with a staff member for current prices and policies. Our fees are adjusted quarterly or more frequently if needed to reflect our changing costs of doing business. Although we try to keep this site up to date, it is always possible that a form or information sheet may not reflect a recent policy or fee change.



CLIENT INFORMATION

Date of application: ____ - ____ -07

First Name: _____, M.I.: ____ __, Last Name: _____,
Spouse: _____, Partner: _____

Your home address: _____

City: _____, State: _____, Zip Code: _____

Home Phone: ____/____/____, Work Phone: ____/____/____

Cell: ____/____/____, Email Address: _____

We protect your privacy and do not share your email or other personal information with anyone.

Will your Cell phone work while you are away? Y____, N____

Emergency Contact: _____, Contact Phone: ____/____/____

Is this person authorized to make decisions on your behalf in case of emergency and we are not able to reach you? Y____, N____

Vet's Name: _____, Vet's Phone: ____/____/____

RESERVATION AND CANCELLATION POLICY

If you cancel or shorten your reservation, the following policies will apply:

Cancellations made with more than 48-hour notice: No charges shall be incurred.

Boarding Cancellations made with less than 48-hour notice will result in a \$50.00 cancellation fee.

Changing your boarding reservation:

If you shorten your boarding reservation, please be advised that we require 48 hour notice. If you do not provide us with the required notice, you will pay for the days you reserved. If you check out earlier than scheduled and provide us with 48 hours notice, a credit for a future stay shall be given.

I have read and agree to the policies listed above:

SIGNATURE: _____ DATE: _____

I, the client, understand that all services must be paid before my dog leaves the kennel. Y____, N____, Initial: _____



DOG'S INFORMATION

Dog's Name: _____, Color: _____
Date of Birth (or age): _____ Breed: _____,
Size: Small _____, Medium _____, Large _____, XL _____

Gender: Male or Female. Is your pet spayed or neutered? Yes _____, No _____
(Circle one)

Type of collar: _____, Identifiers: (tattoo, chip, marks, etc.)

Does your dog have any serious health problems or drug allergies: Yes _____, No _____
Explain: _____

Vaccination Information:

The following shots are required:

DHLPP: Date _____/_____/_____, (For distemper, hepatitis, leptosporosis, para influenza, and parvovirus. (Vaccinate annually.)

Rabies: Date _____/_____/_____, (Due every 3 years.)

Bordetella: for kennel cough prevention, should be given seven to ten days before boarding. Vaccinate annually/biannually

Rabies: Date _____/_____/_____, (Given every one to three years.)

Please don't forget your shot records! This information needs to be updated once a year. All vaccinations need to be verified by documentation from your veterinarian.

Have your dog(s) been here before?

Yes: _____ If your pet has received a rabies vaccine since his/her last visit please bring a copy with you (we also will accept a copy of the veterinary invoice or a town license with rabies expiration date listed).

No: _____ Please bring a current copy of his/her rabies certificate (we also will accept a copy of the veterinary invoice or a town license with rabies expiration date listed).

PLEASE NOTE: Make a reservation for boarding your dog online! The online reservation form is solely to request a reservation for boarding. **We will call to confirm your requested dates.** Please allow at least 48 hours notice when booking reservations online. If you need a reservation within 48 hours, please call us at 336.859.5530 or Kennel Manager at 336.963.0136



DOG'S INFORMATION

Dog # 2 Name: _____, Color: _____
Date of Birth (or age): _____ Breed: _____,
Size: Small _____, Medium _____, Large _____, XL _____

Gender: Male or Female. Is your pet spayed or neutered? Yes _____, No _____
(Circle one)

Type of collar: _____, Identifiers: (tattoo, chip, marks, etc.)

Does your dog have any serious health problems or drug allergies: Yes _____, No _____
Explain: _____

Vaccination Information:

The following shots are required:

DHLPP: Date _____/_____/_____, (For distemper, hepatitis, leptosporosis, para influenza, and parvovirus. (Vaccinate annually.)

Rabies: Date _____/_____/_____, (Due every 3 years.)

Bordetella: for kennel cough prevention, should be given seven to ten days before boarding. Vaccinate annually/biannually

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BOARDING CONTRACT

The singular, as herein used, also means the plural, the masculine gender means also the feminine gender, if any word, sentence, or section of this agreement be declared invalid, such ruling shall nevertheless not affect any other word, sentence, or section. The remedies hereunder are cumulative to RMKCT and not alternative. No person is authorized by RMKCT to change or waive any of the terms or conditions of this contract and RMKCT will not be bound by any changes therein, whether oral or written. All terms and conditions of this agreement shall be binding on the heirs, administrators, and assigns of the owner of the within named dog. Time is of the essence hereof. Rolling Meadow Kennels & K-9 Training hereinafter referred to as "RMKCT", agrees to exercise due and reasonable care to keep its premises sanitary and kennels enclosed. liable or responsible. The responsibility and/or liability of RMKCT, in no event shall exceed One hundred dollars (\$100.00) and the undersigned agrees to limit the responsibility against One hundred dollars (\$100.00) for any and all damages sustained or suffered by reason of the boarding of this dog, with RMKCT to the sum of One hundred dollars (\$100.00) and no more, and agrees not to claim any damages against RMKCT of any nature whatsoever, either by way of contract, equity, negligence or otherwise, in excess of said sum. RMKCT does not assume and shall not be held responsible for any liability with respect to the dog listed in this agreement, of any kind, character, or nature whatsoever, arising out of or from the boarding of this dog, or any damages which may accrue from any other cause whatsoever, including loss by fire, theft, running away, death, injury to persons, animals or property, or death or injury to any other animal caused by the within named dog during the term of this contract, whether this dog be on the premises of the kennel or not, and the owner of said dog agrees hereby to be and is solely responsible for any and all acts of behavior of said dog at any time within the term and time of the contract. In no case shall RMKCT be in If the dog becomes ill, the owner shall be notified at once, collect, if possible, or such attempt shall be made to so notify the owner, and if owner does not immediately inform RMKCT regarding measures to be taken or if the state of the dog's health requires quick action, the right to call a veterinarian or to administer medicine or to give advisable attention within the discretion shall be taken for granted by RMKCT, and such expenses being reasonable in amount shall be promptly paid by owner. The owner of within named dog specifically represents that he/she is the sole owner of said dog and that there is not now any lien or mortgage against said dog and that the within named dog has not been exposed to distemper, parvo, rabies or other communicable diseases, within the last thirty days. Unless owner files with RMKCT within thirty days from the date the dog is removed from RMKCT, a written demand for any claimed injury or damages resulting from the boarding of said dog under this contract, said owner shall and does hereby waive any and all rights which he/she may have against RMKCT for liability arising under this contract for damages, or otherwise. The owner guarantees payment of the bill. If for any reason this bill is not paid when presented and is placed in the hand of an attorney for collection, the owner agrees that a reasonable fee may be added for attorney's fees, and such other costs as the court may allow. Interest charged on over due bills at the rate of Nine (9) percent. This agreement may be terminated by either party at any time by giving written notice in person or by registered mail. OWNER HEREBY ACKNOWLEDGES HAVING READ THIS CONTRACT.

Owner: _____ Date: _____

RECEIPT BY OWNER UPON RETURN OF ANIMAL: Owner acknowledges that he/she has taken possession of the within named dog in good condition from RMKCT this date.

Owner: _____ Date: _____



BOARDING CONTRACT

Emergency Care Permission

I the undersigned, give RMKCT permission to take our dog (s) listed in this contract to the nearest animal hospital for care/treatment deemed necessary. I will be solely responsible for all payments, in full, incurred at this facility. I also understand and agree that severe emergencies may require treatment before we are contacted.

Initial: _____

Group Play - Rough-housing

There is inherent rough-housing in play. All dogs are screened for aggression, but fights can and will still occur. Every dog bites...even yours. All dogs have a bite threshold. It is also possible for a puncture wound to happen during play sessions. In the event of a fight or injury, if needed, we will contact your vet and transport the pet there. Or to the closest vet of our choosing if it is too severe to travel too far. You will be responsible for any and all bills occurred. Initial: _____

We always attempt to contact the owner or emergency contact before providing any medical attention.

How much exercise does your dog get at home? _____

They get A LOT here at RMKCT so it is important to know when enough is enough. Some dogs will go home sore or with worn out pads because they are not used to so much play. If you do not tell us, he may get over played here and that is not the kind of tired we want them to be feeling while here or after returning home

Death – Natural or Accidental:

While this issue may never arise, we would be remiss in not having your wishes on file in the event an unforeseen emergency or health problem should arise. RMKCT shall provide the utmost respect and treatment for your pet while in our care. However, dogs are prone to various conditions such as bloat, which can be life threatening in a very short period of time. RMKCT cannot be held responsible for a dogs timely or untimely passing, neglect excluded. In the event of the death of my canine while in the care of RMKCT – my wishes for my dog's remains are as follows:

_____ Please transport my dog's remains to my own vet as listed above.

_____ Please dispose of my dog's remains through a mass cremation service.

_____ Please have my dog's remains cremated and returned for pickup.

I certify that I have read and understand RMKCT's agreement as set forth in this boarding agreement. I agree to abide by these policies and accept all the terms, conditions and statements of this agreement.

Owner Signature: _____, Date: ____/____/____



CREDIT CARD AUTHORIZATION FORM

VISA MASTERCARD DISCOVER AMEX

Name as it appears on the card: _____

Account number: _____

3 digit security code: _____, Expiration date: ____/____/____

Card billing address: _____

DESCRIPTION OF PRODUCT/ SERVICES BEING PURCHASED: _____

I authorize Rolling Meadow Kennels & Canine Training, LLC to bill my credit card for the product(s), services described above, which may include paying for boarding or daycare services by phone, training services for my dog(s), any cancellation fees (as described below), or paying a deposit for deposits. I also agree that if I have any questions or discrepancies regarding this transaction, including the amount charged to my credit card account, the product or service I have received or anything else related to the product/service or amount billed that I will contact Rolling Meadow Kennels & Canine Training, LLC at 336.859.5530 to resolve any issues. I certify that I am the legally registered and authorized user of the credit card that will be billed in the transaction described above. Any attempt at unauthorized usage of a credit card by any party other than the cardholder will be prosecuted to the fullest extent of the law. Forgery is a felony and punishable by a minimum \$10,000.00 fine and 5 years in prison.

AUTHORIZED SIGNATURE: _____, DATE: ____/____/____

It is understood by Rolling Meadow Kennels & Canine Training, LLC and by client that all provisions of this contract shall be binding upon both parties for this visit and subsequent visits.

This contract is for no specific stay and will remain in force for all of the Dog's (listed above) visits to Rolling Meadow Kennels & Canine Training, LLC, for any and all services including but not limited to boarding, grooming, doggie daycare or training.

And it is the owner's responsibility to notify Rolling Meadow Kennels & Canine Training, LLC of any pertinent changes including but not limited to address, telephone numbers, Immunization updates, veterinarian or emergency contact. The provisions in this agreement apply to any future time the undersigned owner boards the same or other dogs at Rolling Meadow Kennels & Canine Training, LLC. This agreement will be signed only once.

Owner Signature: _____, Date: ____/____/____